

Regional Pest Management's
★ **Five Star Service Program** ★



*Dedicated to providing Quality
Service and Commitment to the
Restaurant & Hospitality Industries.*

Our Pledge to Provide Quality Service

- ★ *If a Customer has a pest sighting while dining or staying at your establishment, Regional Pest Management will pay for the meal or night's stay and send your customer a letter of apology.*
- ★ *We will respond to your call by the next business day to address the pest problem.*
- ★ *If Regional Pest Management does not solve the pest problem within thirty days of your call, we will refund all monies paid to us for the previous three months of service.*
- ★ *We realize your time and your employee's time is a valuable commodity to everyone in the Restaurant and Hospitality Industry. Regional Pest Management requires no preparation for our Integrated Pest Management approach to our services.*
- ★ *Regional Pest Management will supply your management team with emergency phone numbers for coverage twenty-four hours a day, seven days a week.*

*As you can see by our pledge, quality service
and customer care is our commitment!*

Jeffrey W. Hauf
President

410.796.9161